



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

CLINICIAN BENEFIT GUIDE

Introduction

Purpose of Benefit Guide

United Behavioral Health (UBH) welcomes you as a member of our growing network of high-quality clinicians providing care for our Georgia members, including the Georgia Department of Community Health members. You play a key role as we pursue our commitment to improve the health and well-being of all UBH members.

United Behavioral Health (UBH), in conjunction with United Healthcare of Georgia, has contracted to manage the behavioral and substance abuse benefit plans for the Georgia Department of Community Health. UBH has developed this **Benefit Guide** to serve as a resource and reference guide to the Georgia Department of Community Health products as they relates to behavioral health clinicians.

Background

Effective January 1, 2006, United Behavioral Health (UBH) will begin managing the Mental Health and Substance Abuse benefit for the Georgia Department of Community Health members. UBH has been proud to offer this service to over 110,000 members of the Georgia Department of Community Service's Choice HMO product since 2002. UBH will now offer services to the Options PPO and the Indemnity plans as well.

United Healthcare will provide the medical benefit for these members. In an innovative approach the medical benefit provider and the behavioral health provider will be totally integrated, providing both services from the same location. UBH is very pleased to be a partner in this exciting collaboration.

How to Reach Us

Benefit Plan Contact Information

State Health High Deductible Plan (Options PPO)	877-246-4195
State Health PPO (Options PP0) and Indemnity (PP1)	877-246-4189
Choice HMO (EP1)	866-527-9599
Retirees	877-246-4190
TDD	800-955-8770

United Behavioral Health Contacts

Customer Service Center

877-702-6342
(Follow Provider Prompts)

Claims Submission Address:

SCS - UBH
P O Box 30760
Salt Lake City, UT 84130

United Behavioral Health Network Manager

800-278-3104, ext. 7579

Clinician Updates and
Other United Behavioral Health Information

www.ubhonline.com

Georgia Department of Community Health Member Identification

The Georgia Department of Community Health member will receive an identification card that will have the member's name and Georgia Department of Community Health number. This card identifies the individual as a Georgia Department of Community Health member. The ID card also will identify which benefit plan type the member has chosen.

If the member does not have an identification card and you wish to determine eligibility, you may call the Customer Service number listed in the "How To Reach Us" section of this guide for verification. Members may have a copy of their enrollment form as interim proof of membership until a card is sent.

Member Access to Services

Georgia Department of Community Health members who have the PPO and Indemnity benefit plans may access clinical care without referral for routine outpatient care. No certification is required for the first 12 outpatient visits. However, the member or provider **must call UBH for certification prior to the 13th visit.**

GDCH members who have the HMO benefit plan must, however, call for initial certification **prior to the initial visit.**

Members may access a list of participating clinicians at www.liveandworkwell.com, access code GDCH, or by calling the toll-free number on the back of their id card.

Admissions to facilities for Acute Inpatient services, as well as other levels of care, must be certified by calling United Behavioral Health at the toll-free number on the back of the member's card.

Psychological testing must be pre-certified. The psychological testing guidelines and a form to request psychological testing can be found at www.ubhonline.com.

GDCH members may have a pre-existing condition that will effect their benefit. Clinicians should call UBH to verify benefits prior to providing treatment services.

Covered Services

**State Health Benefit PPO (Options PPO)
State Health High Deductible (Options PPO)
Indemnity (PP1)**

- Deductible applies
- OON benefits apply
- Outpatient – No certification required first 12 visits
- Members or clinicians **MUST** contact UBH after the 12th visit to notify us of ongoing treatment

PPO PPO High Deductible			
	Network	OON	
Inpatient	45 days @ 90%	45 days @ 60%	Certification Required
PHP/IOP	60 days @ 90%	No Benefit	
Outpatient	50 visits @ 90%	25 visits @ 60%	Certification Required after 12 th visit

Indemnity			
	OON	All	
Inpatient	45 days @ 60%	45 days @ 90%	Certification Required
PHP/IOP	No Benefit	60 days @ 90%	
Outpatient	25 visits @ 60%	50 visits @ 90%	Certification Required after 12 th visit

Choice HMO (EP1)

- No Deductible applies
- No OON benefits
- Certification required prior to treatment

HMO (No OON benefit)	
Inpatient	Outpatient
30 day max @ 90%	25 visit max @ \$25 copay
Certification required	Certification required

Excluded Services

UBH is always responsible for an initial outpatient evaluation or an initial inpatient consultation service provided by a mental health professional, within the member’s benefit plan regardless of the diagnosis.

The following services are excluded from the benefit plans for GDCH members:

- A. Residential Treatment
- B. Greater than 3 lifetime episodes of care for Substance Abuse Treatment. *

*An episode of care for Substance Abuse Treatment is defined as follows:

A substance abuse treatment episode always includes an in-patient level of care. After discharge from in-patient care, the member has 30 days to enter PHP/IOP, to be considered one episode. Also if a member is discharged from in-patient care and/or PHP/IOP, if this member reenters in-patient care within 30 days after discharge, it would be considered the same episode, regardless of completion of PHP/IOP. If the member enters in-patient care after 30 days from discharge, it would be considered another episode. If a member elects to enter PHP/IOP without in-patient care, this would not constitute an episode.”

Diagnosis-Based Limits to MHSA Services

Mental health/substance abuse services for the ICD-9-CM and DSM-IV conditions identified below are generally excluded from the member's benefit.

Description	ICD-9	DSM-IV
Conduct and Impulse Control Disorders	312-312.9, 313.81, 314.2	312-312.34, 312.80, 312.90, 313.81
Personality Disorders	301.1,301.20,301.22 301.50, 301.4,301.6, 301.7, 301.81-301.83, 301.9	301.1,301.20,301.22 301.50, 301.4,301.6, 301.7, 301.81-301.83, 301.9
Paraphilias & Gender Identity Disorders	302-302.89, 306.51	302.20-302.9, 306.51
Learning Disorders		315.0, 315.1, 315.2, 315.9
V codes		

A. Services utilizing methadone treatment for maintenance, L.A.A.M, Cyclazocine, or their equivalents are generally excluded in the member's Certificate of Coverage (or other coverage documents).

B. Treatment services for plan participants with the following, primary diagnosis codes shall be covered under the medical benefits and Members with these diagnoses shall be returned to the primary care physician, neurologist or other appropriate medical professional. UBH shall provide and pay for a mental health evaluation to determine if there is a presence of a mental health condition, such as depression or anxiety, for which UBH shall be obligated to provide treatment.

Disease Category	ICD-9	DSM-IV
Primary Sleep Disorders	780.5-780.59	307.42-307.46, 780.52, 780.54, 780.59
Neurological Disorders (Should include Mental Retardation, Motor Skills Disorders, Communication Disorders, Pervasive Developmental Disorders, Tic Disorders)	299-299.9, 307.23, 315-315.9, 317-319	307, 307.2-307.23, 307.9 315.31, 315.39, 315.4, 317-319 299-299.8
Nicotine and Caffeine related disorders (including smoking cessation programs)	305.1	292.0, 292.89-292.9, 305.1

C. Dementia and other Organic Disorders

(Listed in the DSM -IV as Delirium, Dementia, and Amnestic and Other Cognitive Disorders) When covered, the MH/SA services for the management of the behavioral manifestations of Dementia and Other Organic Disorders shall be the responsibility of UBH. Plan participants with these disorders shall routinely be returned to the primary care physician, neurologist or other medical professional for the medical management

Clinician Responsibilities

United Behavioral Health participating clinicians must abide by their contractual agreement with UBH, including the UBH Clinician or Facility Manual.

Clinicians must seek certification for treatment of Georgia Department of Community Health members if treatment of the member exceeds 12 sessions of routine care for all products except the HMO. Certification is required for GDCH members who have the HMO (Choice plan) benefit. For all other situations, including psychological testing, acute inpatient and intermediate care, clinicians and facilities are required to obtain certification prior to treatment.

For those GDCH PPO and Indemnity members not required to obtain a certification before the 13th visit, clinicians are strongly encouraged to facilitate the completion and submission of the initial Wellness Survey which is an integral part of the UBH Enhanced Outpatient program.